

LianLian Global

## Standing Out And Growing Sales: **Branding Building in 2024 and Content Marketing to Scale**





2pm - 5pm 🔘

Vietnam

### Mike Michelini

Host of Global From Asia Founder of Cross Border Summit

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### WORKSHOP

LianLian Global Hanoi Office, A3-BT2, Alley 214 Nguyen Xien St., Hanoi,





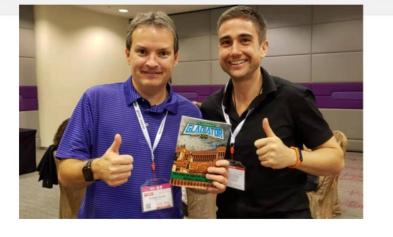


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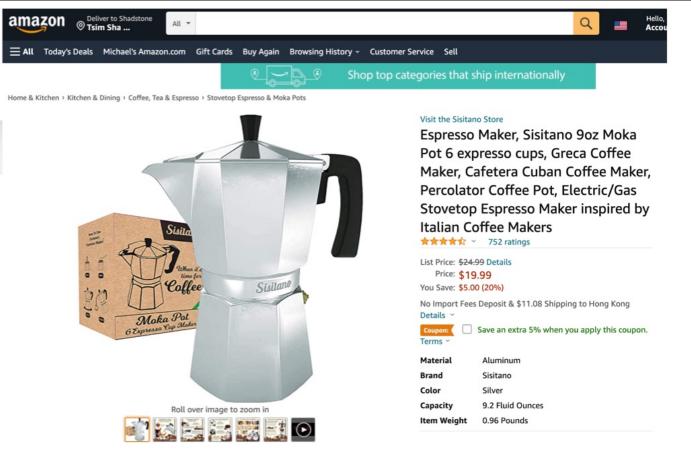
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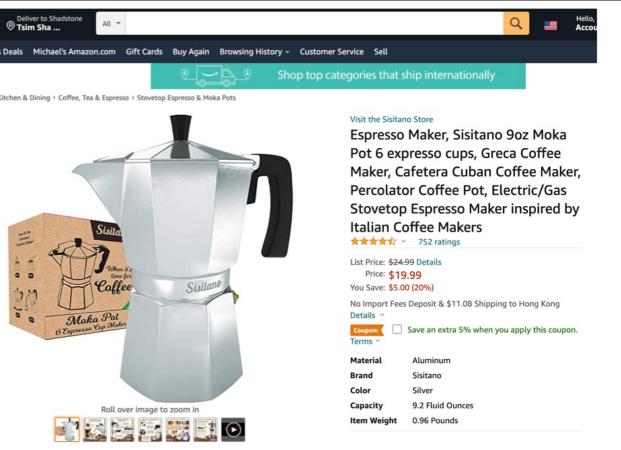




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Watch later



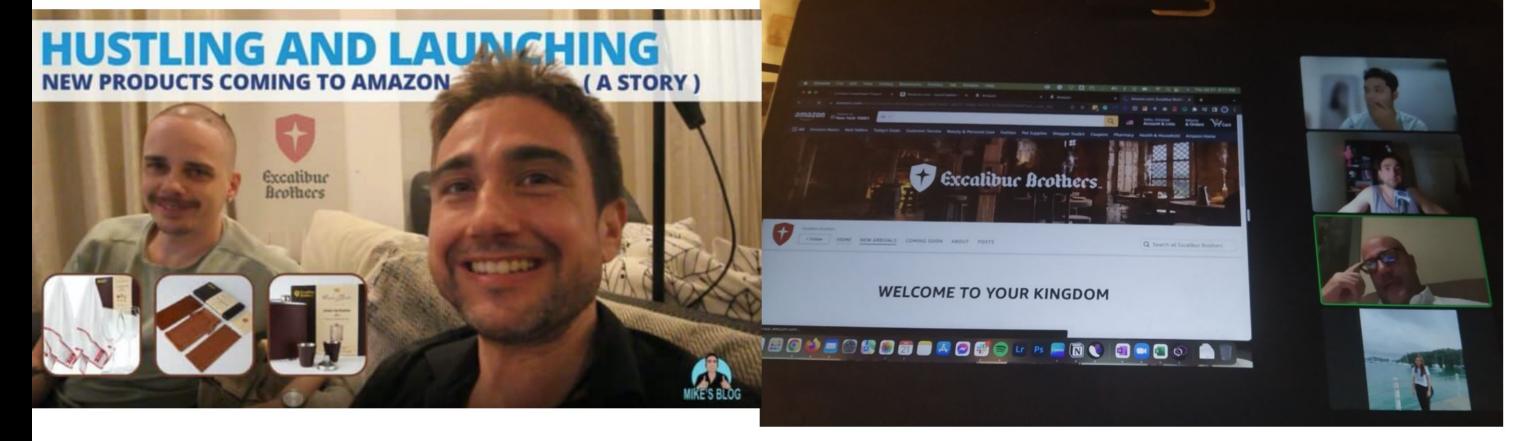


amazing. Cadrian Chan \*\*\*\*\*

Watch on 🕞 YouTube © MichaelMichelini.com Hanoi LianLianPay Workshop, April 26, 2024

I want to give a big thanks to Mike for having me here and also for doing the e-commerce project together. It was an awesome, really great experience, I of course I learned a lot about doing e-commerce business. This is my first e-commerce or FBA business in fact and also doing business in China in general.

I learned a lot on how to being organized or working with people 24/7 all through the internet. We had Freelancers and VA's and yeah, it requires a totally new set of skills. So it was, sometimes, it's overwhelming to be honest, but we got through a lot of the obstacles and I was very happy when we had our first product on Amazon selling and yeah, I just think it was

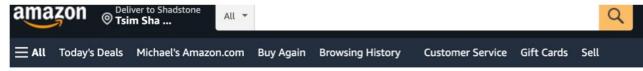




Mens Leather Flask (Brown) with 2 Cups and Funnel



Shot Glass Sets (Set of 6)



Home & Kitchen > Kitchen & Dining > Dining & Entertaining > Glassware & Drinkware > Wine & Champagne Glasses > Wine Glasses





Glass Polishing Cloth 23.5" x 20" (2 Pack) - Streak and Lint Free Wine Cloths , Large Polishing Cloth for Glassware , Wineglass Cleaner Best Gifts for Men by Excalibur Brothers (Mixed)

Acco

Visit the Excalibur Brothers Store ★★★★★ → 1 rating

### Currently unavailable.

We don't know when or if this item will be back in stock.

Item	20 x 0.2 x 23.5 inches
Dimensions	
LxWxH	
Size	Large
Color	Multicolor
Material	Polyester
Brand	Excalibur Brothers

### **Starting Point: Project Raft**



We are here in our **Roadmap**:



## What We'll Cover

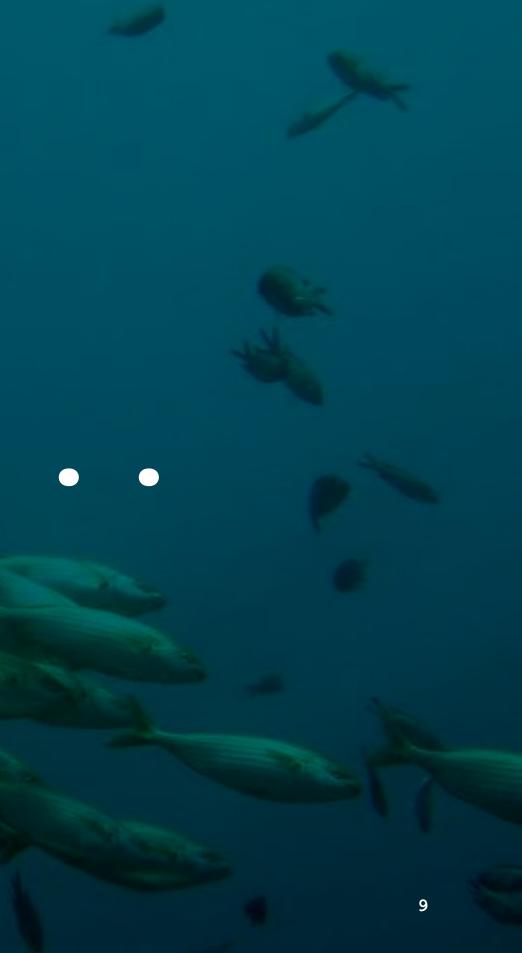
- Mindset
- Idea Genearation
- Funnel Mapping
- Attribution
- Affiliate Strategy
- Paid Ad Strategy
- Examples & Case Studies
- Opportunity For You (IST Only)
- Q & A



## Mindset



# A Brand Is...



# Food For A Community



# To Feed An Audience



## No Food? No Brand! CRABS AND DOBSTRERS SMO DERS SMO DERS



## Past

Brands "Outsourced" to Media & Agencies

Pay to have creatives made and paid to have placement on third party websites.

## Present

Brands realize they need audience

Brands waking up, realize if they don't have own media and traffic, they will be replaced.

### Current Attitude

- Creating media accounts
- Investing in content
- Find influencers, encourage sharing

### Old Attitude

- Just pay someone else
- We only make product
- Others make content and media

## Future

Brands & Media will be 1 in the same.

Brands will have in-house media and content production.

Future Attitude

•

Foster community directly Content part of their product lifecycle Media assets is strategic advantage

## We Are All Media Companies



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# Media

- Content
- Influencers
- Paid Media
- Community Building
- Affiliates ullet
- CTA igodol



### Create Stories



Michael Michelini

Our Plumepas Dried Flowers shipment got lost in Amazon! Help us by getting one at Plumepas.com and get special gifts! 🎁 Follow the steps in your receipt. 📝 Your support is awesome! 🥥

Also available at our Amazon store - https://amazon.com/plumepas!

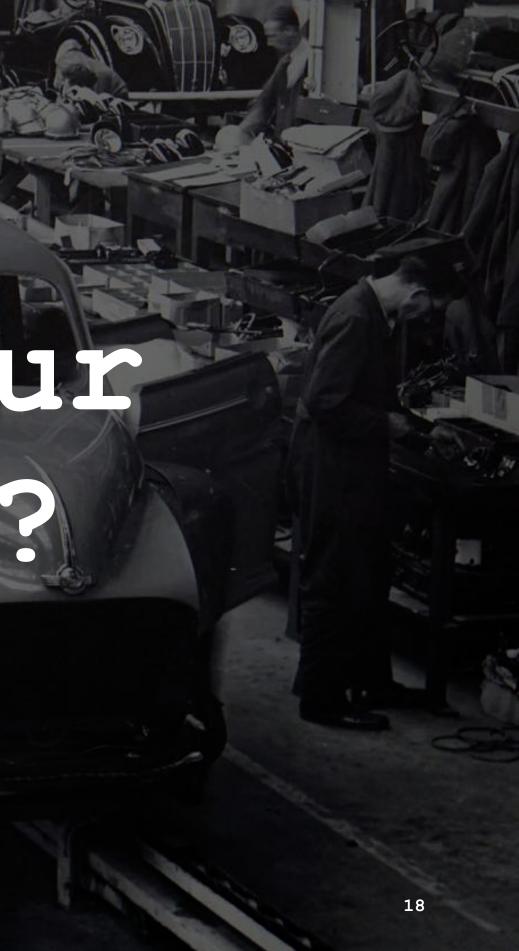
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# Tactics



# Who Are Your Customers?



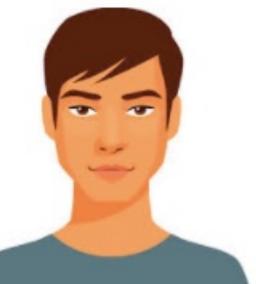




















## Follow Customer Not Competitor

Following Competitor. . Always #2

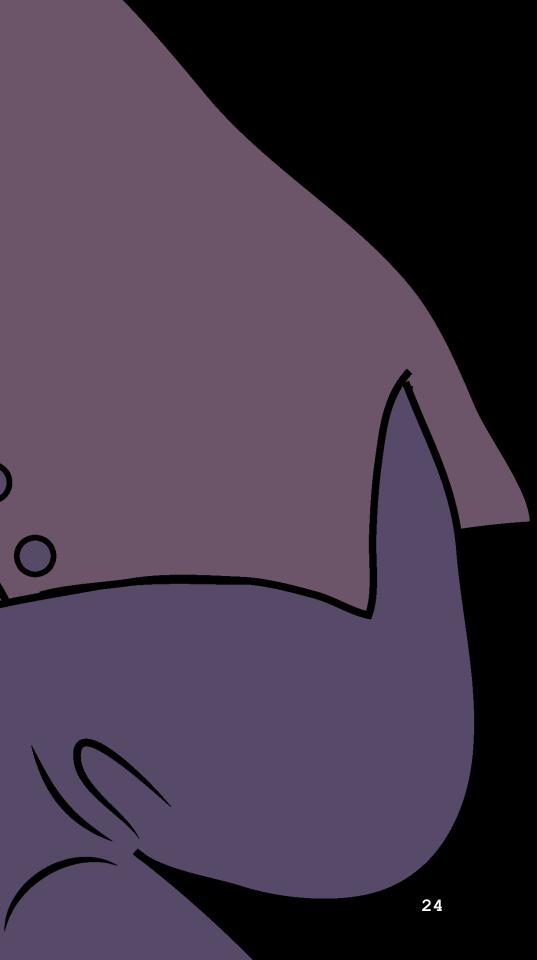
# Idea Generation



## Reading Competitor Reviews



Boring?



### Boost With AI

R Customer Profile		O Usage Scenario		
	Topic	Percent	Reason	
46% 👱 素 54%		17%	Customers have mention	
*	Margaritas	17%	Customers have mention	
who         whan         where         what           Home bartender (22%)         During parties (28%)         Home (78%)         To make margaritas (22%)	Baking	11%	Customers have found th	
Party host (16%)         When entertaining guests         Parties (14%)         To make cocktails (16%)	Bloody	11%	Customers have mention	
Bartender (12%) When making margaritas Bars (2%) To entertain guests (14%)	Salting	11%	Customers have mention	
Customer Expectation	🖒 Pros			
Topic Percent Reason	Торіс		Reason	
	Easy To	32%	Customers find the rimmi	
	Compac	29%	Customers appreciate the	
	Great Salt	10% 💻	Customers find the rimmi	
No Data	Excellen	6% 🔳	Customers appreciate the	
	Great Fl	5% =	Customers appreciate the	

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### Check Shulex VOC Full Insights

### 88

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### 88

ning salts and sugars easy to wash. They ... he compact and easy-to-use design of the... ning salts to be great in terms of saltiness.... he excellent quality of the rimming salts a... he great flavor of the rimming salts and su...





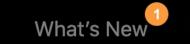
## Discover what people are asking about...

e.g. chocolate

Enter a topic, brand or product

Use 1-2 words for best results

**\*\*** United Kingdom English © MichaelMichelini.com @ Hanoi LianLianPay Workshop, April 26, 2024



Sign in



### Search

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RELATED 8 ALPHABETICALS 207



### Values & Differentiators







+ Follow HOME ALL GIFTS - BARWARE - KITCHEN - POURERS - ABOUT POSTS



ESATTO: OUR STORY

### **HOW WE GOT STARTED**

Mike enjoyed the excitement of the nightlife and bartending lifestyle.

In 2003 on a visit to his family in Italy he was inspired by his ancestor roots: the quality of life and attention to details.

He returned to America with a new appreciation for quality of life and products and in 2004 got started selling bar products online.

### WHAT MAKES OUR **PRODUCTS UNIQUE**

Esatto in Italian means exact perfection and precision.

bartenders by bartenders. Precision design, high attention to detail, and hand reviewed for each product we make.

Esatto is making products to the Italian quality standard and putting the *PRECISION* in the products we produce.

### WHY WE LOVE WHAT WE DO

Fusing together our love for bartending and celebrating with friends and family like the Italians do, we put our heart into the business.

product), perfection, and precision.

From new products to current best sellers, we are living the Esatto standard: quality (of life and

to packaging and wrapping - with this in mind.

Our partner Michael Michelini is an Italian American entrepreneur. Like his grandfather, Gelindo, who left Italy to start a new life in America, Michael aims to continue the family tradition. Upon returning to his home country's region of Trentino Alto Adige in the Italian Alps, he was inspired by the clean and unique design of the Northern Italian castle and mountain culture. He visited his grandfather's home village Poia, Italy (population of 300 people), he saw the ice cream shop his grandfather sent money to from New York City to pay for ice cream of the children in the village.

This trip in 2003 inspired Michael to build a business on quality and dependability upon returning to America.

Starting in 2004, Michael has been working with bartenders and home bar enthusiasts to get quality bar products online.

Over the decades, quality products has become the most important part of the business - and Esatto brand - even in the name itself - is about perfection, quality, and being EXACT.

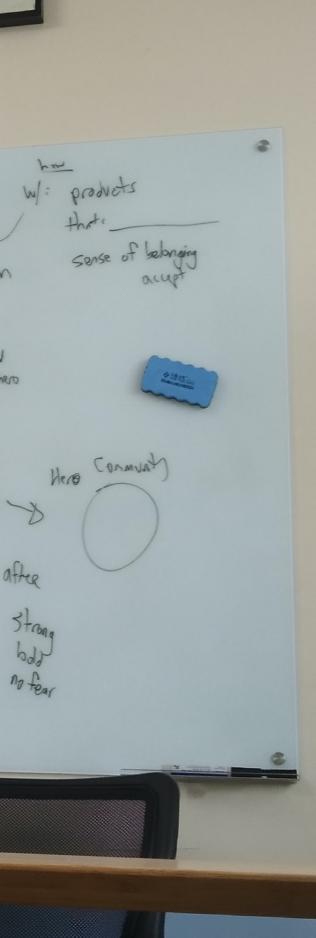
When you use an Esatto product, you will get perfection!



Q Search all Esatt

The name Esatto in Italian has many meanings, all of them positive. Perfect and exact are meanings we want to impress upon you when receiving and using your Esatto products. We have designed them, from raw materials, to final assembly,

who Verb Unleash the dragon - human UNLEASH 5 Equip Mino Scoloning e Brave & Protect! You belong Be -Forture Faces How ball Equipped perception Empower ( cality Strength & Honor Cont aims Bold Life Embalden Future EWHANCED Symmes BOLDEN Greatness Protect the king horizon Be STRONG laspre moder day hero. Bravey. Protection. Fearless VALVE PROP 2 Strongthen 302 Empower & enhance peoples Provide Empower people Utilizing alone Creat ENTERIENCES 0 Sance of belonging. toolststoriesa Expand cealit Empower people renhance Sense of Brave Stang Protect Before after belonging Shy/not canfindant B.S.P. Scine





## Resources

Logo ZIP
X Banner PDF
Brand Book PDF
Brand Voice PDF
Licensee Book PDF
Licensee Book PDF
Packaging Instructions PDF
Packaging Instructions Video
Polishing Cloth Packaging Video
Envelope Packaging Video
QC Process PDF



### Content - Be Real

Talk about stuff people afraid to talk about.

Other people don't want to share (secret)

**Document** don't create

Make it a **journey**, an adventure.

### Boost with AI

write a 300 word email reply to an angry customer about his broken product with our no questions guarantee in the tone of a medival king of england



ChatGPT

Subject: Regarding Your Displeasure, Noble Customer

My Esteemed [Customer's Name],

Hail and well met! I, [Your Name], the Sovereign of [Your Company], have received thine missive expressing great dismay over the unfortunate state of thy purchased product. Verily, I extend my deepest apologies for the vexation thou hast endured, as it pains me greatly to learn of such distress within my kingdom.

I assure thee that thy dissatisfaction resonates in the halls of [Your Company] and echoes through the ramparts. I have summoned my most trusted craftsmen and artisans to address the matter forthwith. Such grievances shall not be suffered within the realm under my watch, for I hold dear the honor and contentment of my loyal subjects.

In adherence to our solemn oath of the "No Questions Guarantee," I declare that thy product shall be promptly replaced or mended to thine utmost satisfaction. A new exemplar, of the highest quality, shall be dispatched posthaste, ensuring that thou shalt once again revel in the glory of a fully functional acquisition from our esteemed emporium.

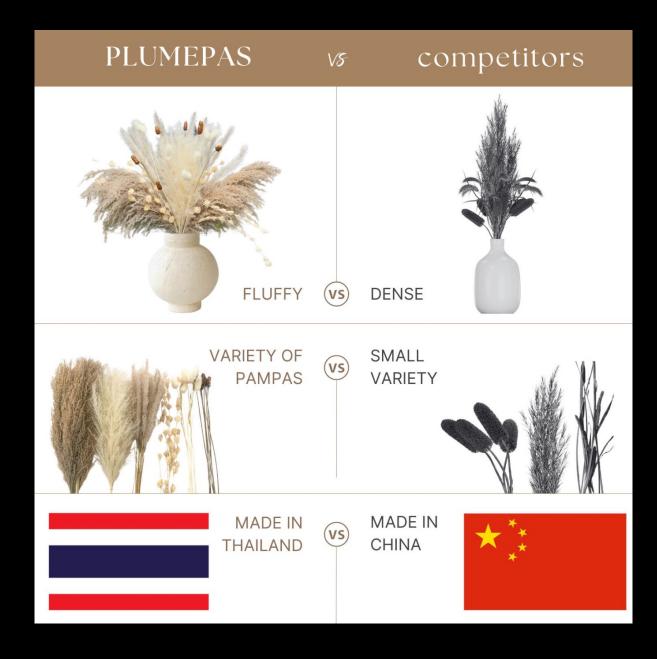
Should thou require any assistance in facilitating this resolution, my courtiers stand ready to attend to thy every need. Please, communicate with them at [Customer Support Email] or [Customer Support Phone Number], and they shall serve thee with the utmost diligence.

May the winds of swift restitution carry this message to thee, and may the shadows of discontent be banished from thy countenance. It is my fervent desire that our future dealings shall be bathed in the radiance of satisfaction and goodwill.

With sincerest apologies and unwavering fealty,

[Your Name] Sovereign of [Your Company] 0 0 7

## Comparison (us vs. them)



# Packaging







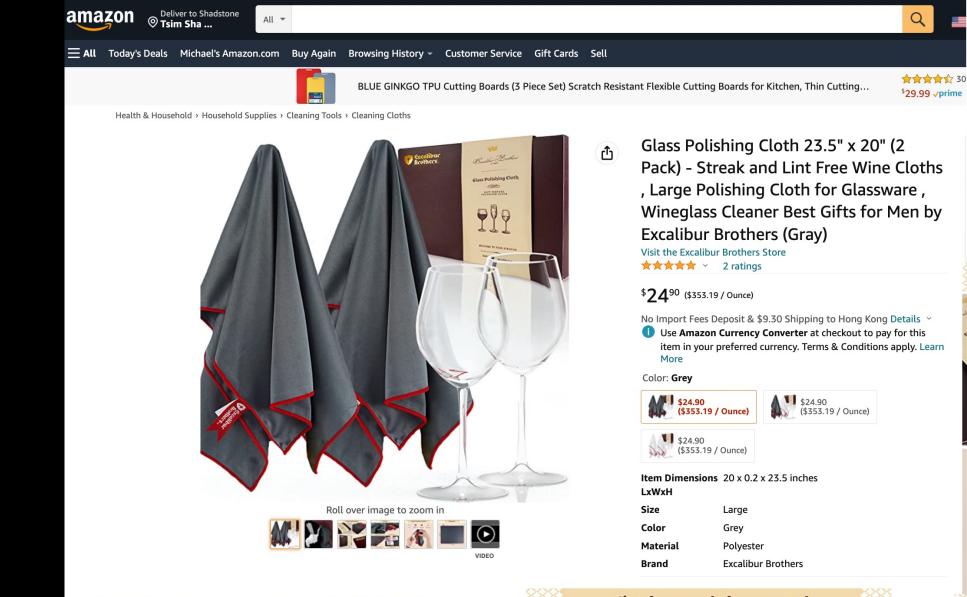


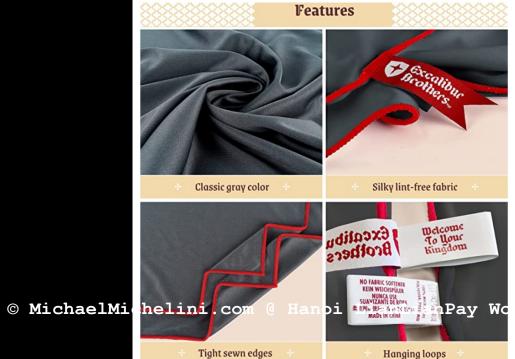


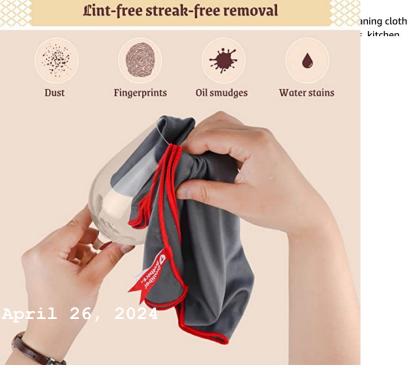


## Packaging Best For Main Image











#### **Exclusive gift packaging**



Ant Latter contra

Excalibur

zo inches

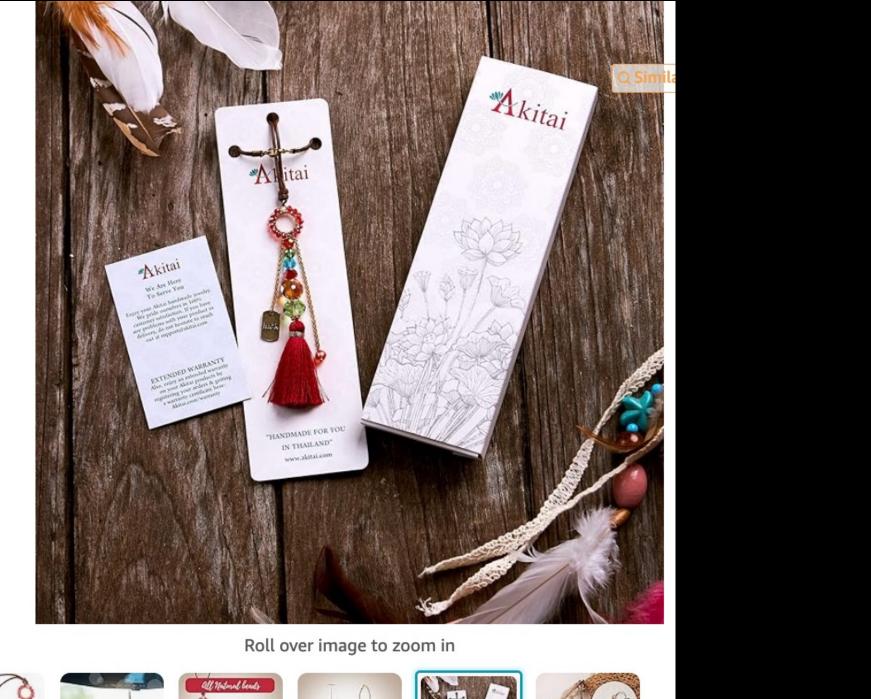






#### Dimensions







Home & Kitchen > Kitchen & Dining > Storage & Organization > Racks & Holders > Cabinet & Drawer Organization > Shelf Liners



and an Anti-Slip Surface Visit the Esatto Store

 $4.9 \pm \pm \pm \pm \times 10$  ratings 100+ bought in past month

#### \$**44**<sup>95</sup> (\$7.49 / Sq Ft)

FREE Returns ~

Get a \$10 Amazon Gift Card instantly upon approval for the Amazon Store Card. No annual fee.

Color: Black 12" X 12"





Color	Black 12" X 12
Brand	Esatto
Special Feature	Slip Resistant,
Pattern	Solid
Product Care	Dishwasher Sa
Instructions	

Material Plastic

About this item

• KEEPS BARS CLEAN - Esatto's interlocking shelf bar mats helps build safe

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#### Esatto 6 Pack Interlocking Shelf Mats 12", Black – for Spills, Clean Bars, Stain Protection,

\$14.95 (\$1.50 / Item)

2"

, Washable

afe

Shape Rectangular

#### PLUMEPAS BOUQUET

PLUMEPAS 52 PCS Dried Pampas Grass Decor, White Pampas Grass, Pompas Floral Grass, Bouquet for Wedding Boho Flowers Table Decor, Rustic Farmhouse Decor, Modern Home Decor, Bridal Shower Decor

The visual appeal of these lush, feathery plumes can instantly elevate any interior style. Proudly made and intricately crafted in Thailand, these fluffy blooms are plump, textured, and sparkling in their natural color.

Your dried pampas grass won't fade and will never wither. Each bundle is meticulously placed within a premium decorative packaging, transforms any space with its serene and pure hue effortlessly complementing both modern and traditional decor styles.



## AI Images

- Before
- After













# Laying Foundation



## Map Your Funnel

Your Marketing



#### WELCOME TO YOUR KINGDOM



To be when a setter helped a coller '24" Meeting converse tools, no the same five second old in pairs and data data, studies, former authories, and ray offers informer authority form. Name for the second s -Section.

Leather Eyegians Cases for Men - Premium Quality Leather with Microfiber Polishing Cloth and Soft Pouch, Eyeglass Case Silp In with Flap best for. \*\*\*\*\*\*



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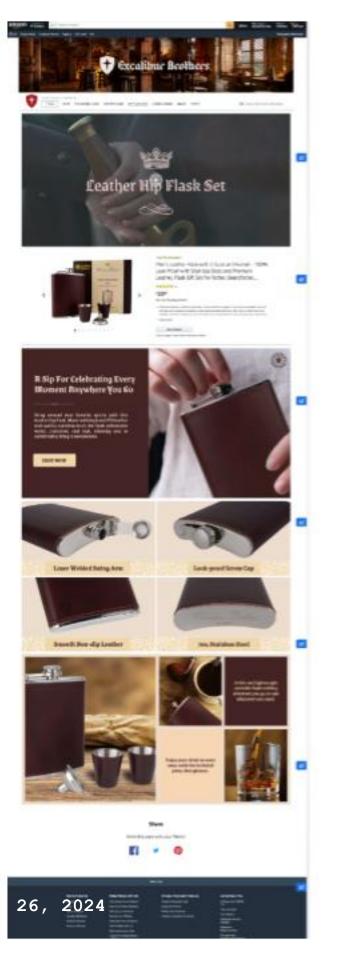
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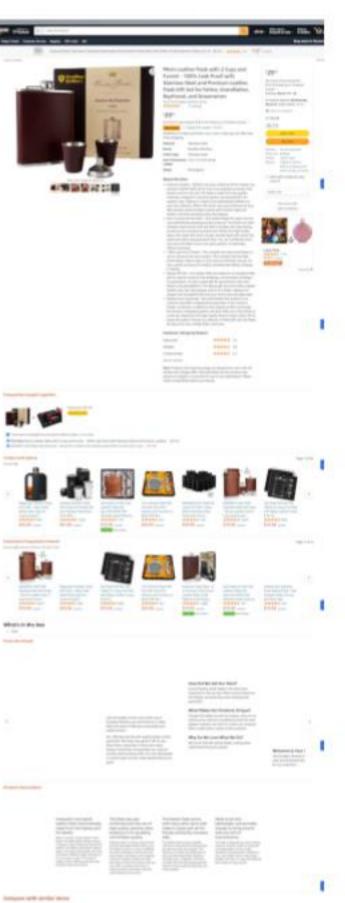


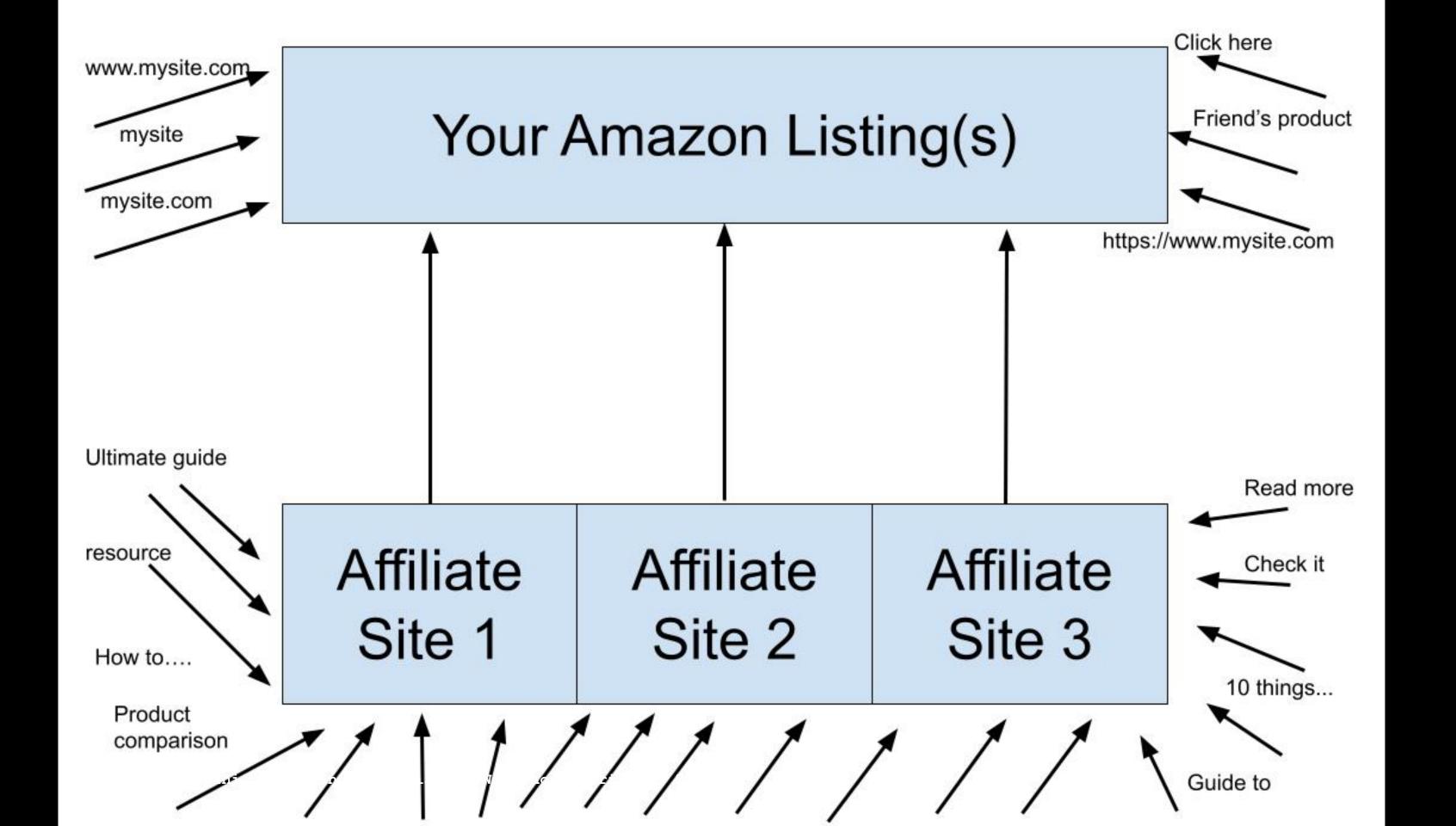


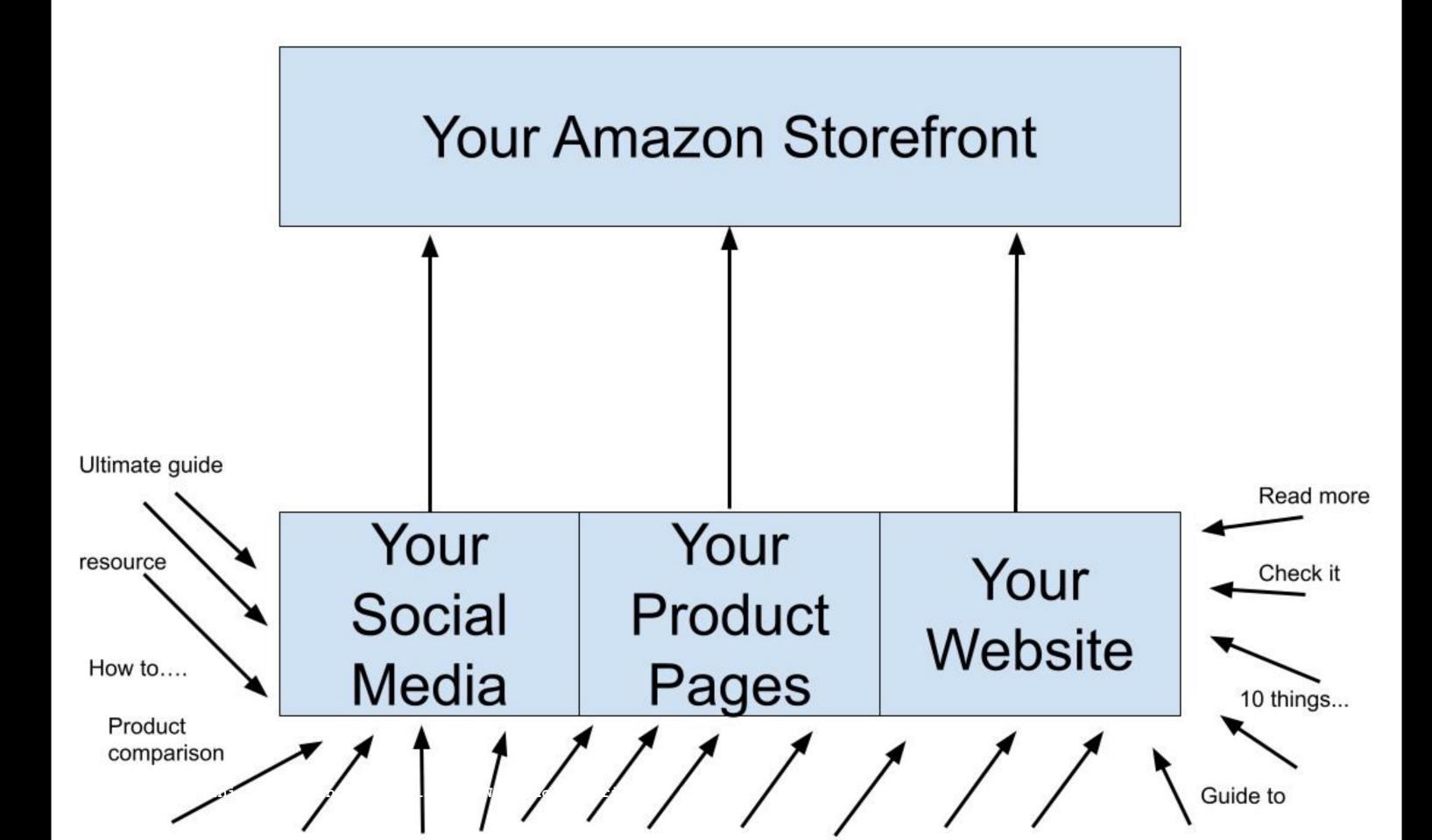


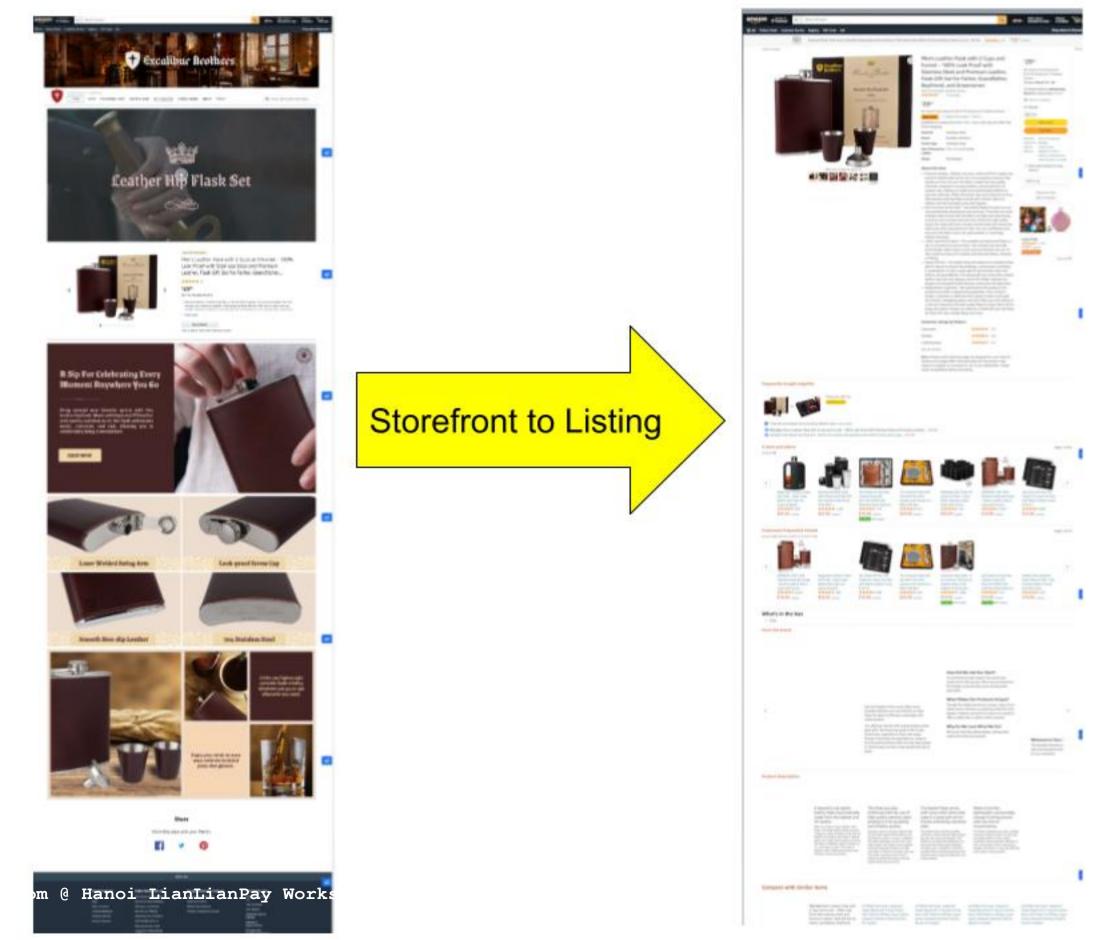
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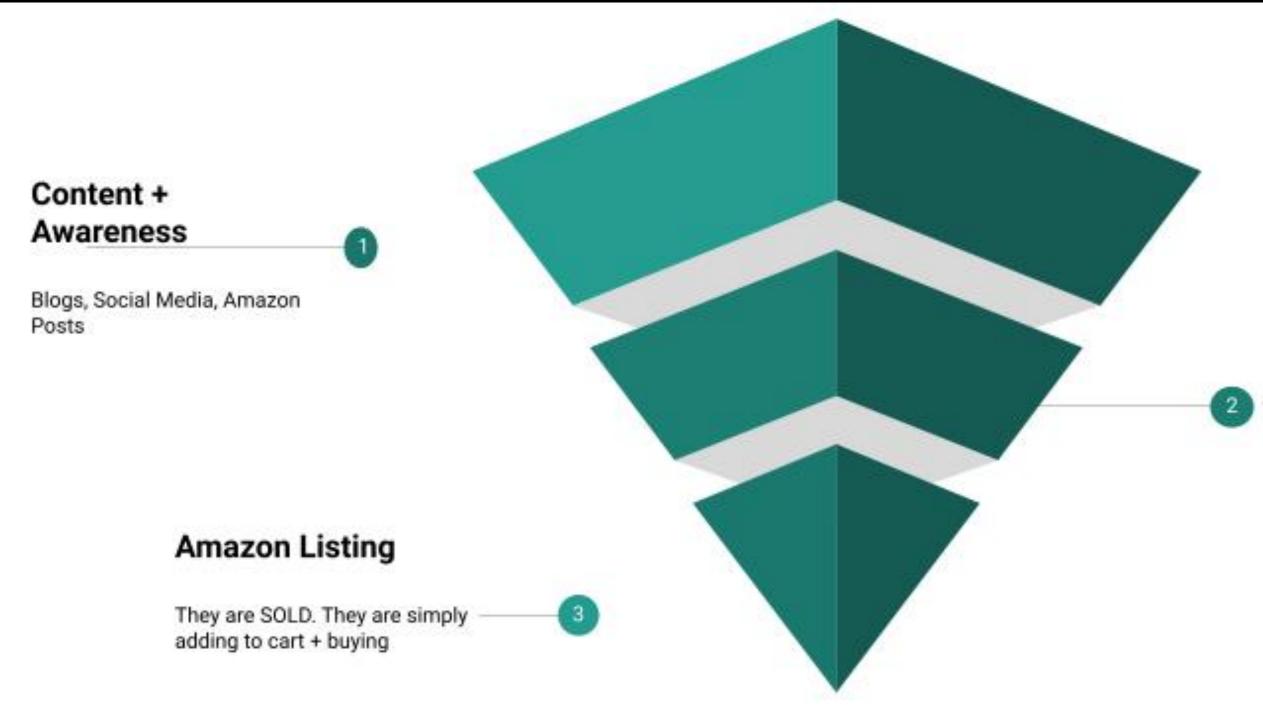






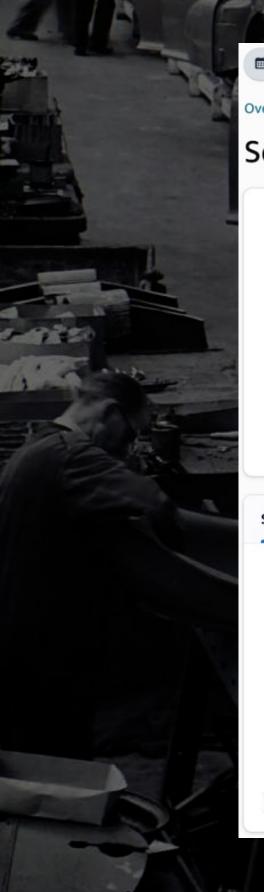


## External Traffic Funnel



#### **Product Page, Storefront**

Visitor is interested to learn about product, details, brand story



Overview > Sources						
Sources						
Top sources by Visits ~ 107 total				Top tags by Visit 16 total	s 🗸	
Amazon organic traffic 🚯	56			Static	16	
Other sources 🚯	51					
Source Your tags						
↑ Source		Visits 🕕	Views 🕕	Orders 🕕	Sales 🕕	Sales
Amazon Sponsored Brands 🕕		0	0	0	\$0.00	
Amazon organic traffic 🚯		56	65	2	\$63.90	
Other sources ()		51	61	-	_	

Total

107

Total

126

Total

2

Total

\$63.90

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Date Range Last 30 days

👲 Export



les/Visit 🕕	Units/Order 🕕
_	_
\$1.14	1
_	_
Avg	Avg
Avg \$0.60	1



### Amazon Attribution

Country: United States

#### Campaign: Frida Kahlo Inspired Bags SF LP 🚥

Ad groups

Download Attribution tags in CSV file

Products	H ()	Attribution tags 🕕
Settings	,t	https://www.amazon.com/stores/page/D8A4B900-2E49-4449-8A8B-595870376CCD?maas=maas_adg_7E305F8A4BCE663C1D49A0B2FE43F45F_afap_abs&ref_=aa_maas&tag=maas&channel=Pinterest
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	×	https://www.amazon.com/stores/page/D8A4B900-2E49-4449-BA8B-595870376CCD?maas=maas_adg_BBEFE4B8F9698E8B77C8138A685C6ABE_afap_abs&ref_=aa_maas&tag=maas&channel=Facebook
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Click-through URL 🕕

https://www.amazon.com/stores/page/D8A4B900-2E49-4449-BA8B-595870376CCD?channel=F

https://www.amazon.com/stores/page/D8A4B900-2E49-4449-BA8B-595870376CCD?channel=I

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https://www.amazon.com/stores/page/D8A4B900-2E49-4449-BA8B-595870376CCD?channel=5

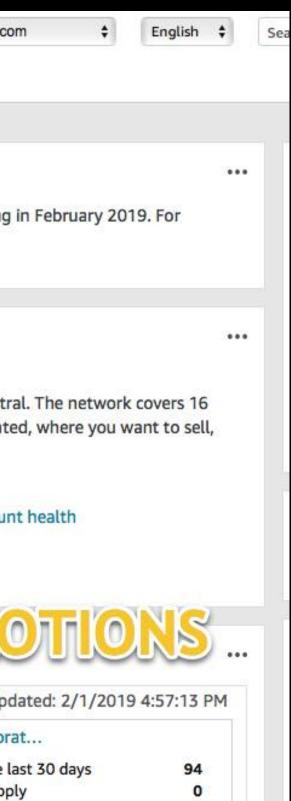
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8	Variations	Boho Teardrop Multi	i ER-042-stickerless	http://amzn.com/dp	<b>:</b>					
9	Variations	Boho Teardrop Gold		http://amzn.com/dp						
10	Variations	Boho Teardrop Gold		http://amzn.com/dp		https://go.clktrad		ck. https://go.clktracl	https://go.clktrad	ck. https://go.clktrack
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## Engaging Affiliates



mazon seller central 🛛 🏱					Para Living 🗮	www.amazon.com
atalog Inventory Pricing Ord	lers Advertisi	ing Stores	Reports	Performance		
	Campaig	n Manager				
Your Orders	Enhance	d Brand Content	ions			
Pending	Early Re	viewer Program				ges are coming in F
Premium unshipped	Lightnin	g Deals	taits, visi	t amazon.com/se	lling-fee-changes	
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A-to-z Guarantee claims	0	Pricing	-		J: N7-S4AJ-6735 mazon fulfilled	Sales in the last 3 Days of Supply
		Canada	-	2 2		Days of Suppry





Performance Catalog Inventory Orders Advertising Reports Pricing Stores

#### Promotions Learn more

**Create a Promotion** 

Manage Your Promotions

#### **Create a Promotion**

#### Social Media Promo Code

Create a custom promo code and receive a unique marketing page to share with customers through social media, emails, or influencer marketing. You

Create

#### Buy One Get One

Set up a limited-time, "buy one (or many) get one free" offer to spotlight a new product or to get your current customers to buy differently.

#### Create

#### **Free Shipping**

Manage Product Selection

Set up a limited-time, free shipping offer for a s of your catalog (no Buy Box impact). To set up a free shipping order on your entire catalog, consider

#### Percentage Off

Create

Use Advanced options, to set up a promotion with a tiered discount structure to encourage the customer to buy more because they get a better discount (no

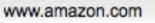
Create

#### Giveaway

Run promotional giveaways to drive sales and introduce your products to new customers.

Create

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English

Searc



Create	а	promotion:	Percentage	Off
--------	---	------------	------------	-----

Nanage Promotions Review				
Step 1: Conditions				
Buyer purchases	At least this quantity of items	*	1	
Purchased Items	Sisitano Moka Pot	*	Create a new product sele	ection
Buyer gets	Percent off	*	15	
Applies to	Purchased Items	~		
~ Advanced Options				
Step 2: Scheduling Start Date	02/01/2019	8:00 AM	~	PST
End Date	04/02/2019	11:59 PM	v	PST
Internal Description	Example: Mother's Day Free Shipping			
Tracking ID	Percentage Off 2019/02/01 10-8-35-40	4		
Step 3: Additional Options				
✓ Claim Code	Single-use Group	; you cannot co	• None ontrol how many customers ca	in redeem before promotion ends.Learn more ~
DBACK × Customize messaging				

#### Step 3: Additional Options

^ Claim Code	O Single-use	Group	C
	i Group claim codes ha	ave no quantity limits; you cannot	contro
One redemption per customer			
Claim Code	30PQ78KT	Suggest a code	
Claim Code Combinability	O Preferential	O Unrestricted	
Customize messaging			<b>G</b> .
Checkout display text	Promotion Applied		
Short display text			)e
Detail page display text	▫ < _		$\sim$
Purchased Items display text	Qualifying items		
Detail page display text	Standard text		
	Save 1% each on Qu	alifying items offered by Para l	_iving v
	O Customized text		



rol how many customers can redeem before p



Promo code: best15 – 15% off discount, one redemption per customer on all of series. It will be valid until March 31 2019

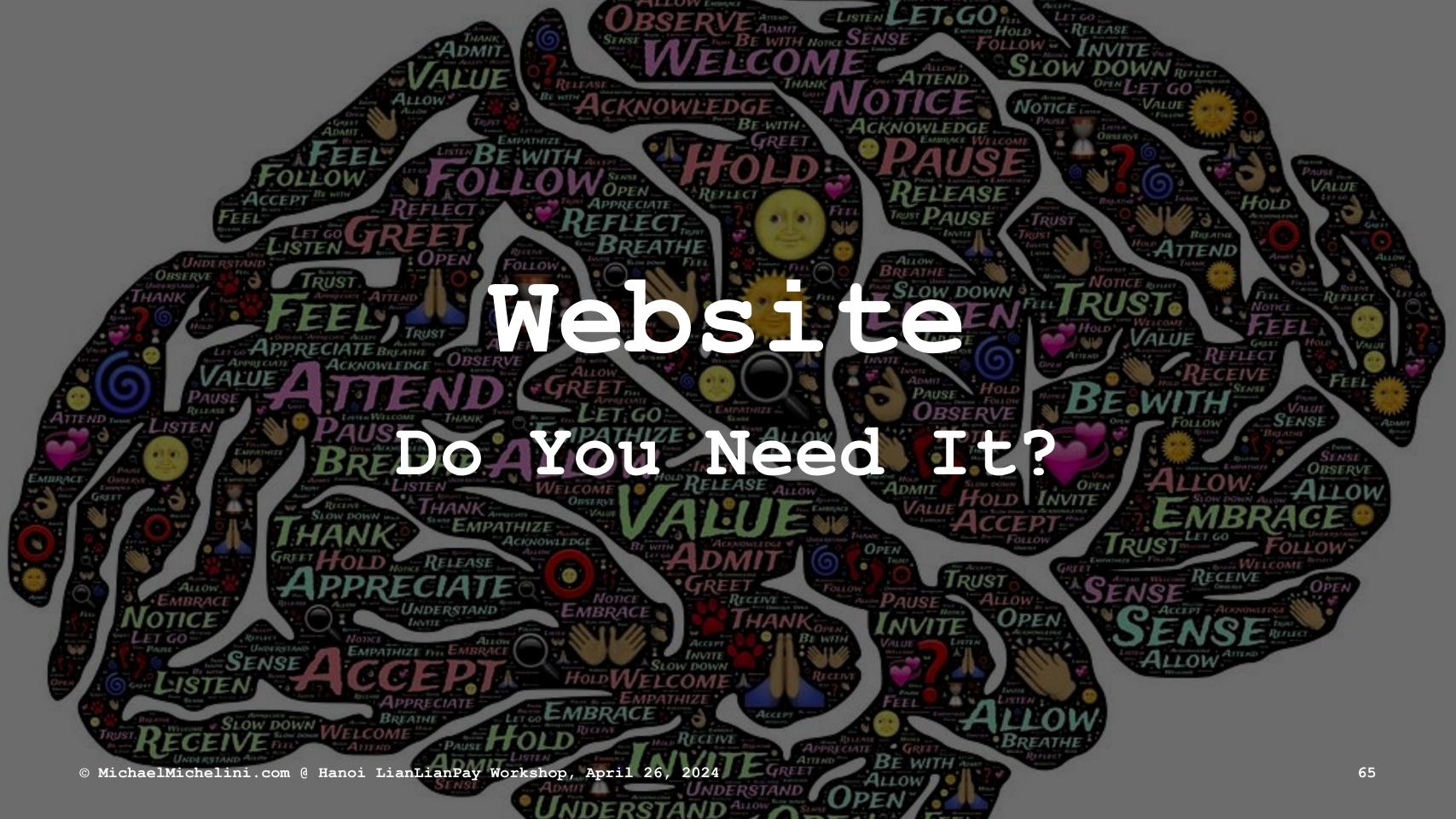
Promo code: blogname15: 15% off discount, one redemption per customer on all moka pot series. Valid until March 31 2024



## Paid External Traffic

## Adding More Blocks







## Sisitano, For An Authentic Coffee Experience

**Experience Coffee As It Should Be** 

VIEW OUR CATALOG





 $\bigcirc$  N is it Espresso or Expresso? **Common Coffee Expert Terms** 

Let's end this discussion once and for all - is it espresso or expresso??

What terms coffee experts use to show off their expertise



#### What Is The History Of The Moka Pot?

How can we learn when moka pot started and how it grew to be so popular

## Landing Pages

## Are Money



### Hidden Landing Pages

Only for Social Media / Email

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ELTS

### An Exclusive Offer For You



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#### **Claim Coupon**

Logged in as paraliving@shadstone.com (only you can see this)

Campaign Status: Ended Unique Visitors: 344 Promos Claimed: 39 of 250 Conversion Rate: 11.34%

Moka Pot 6 Ci

**Edit Campaign** 

Coffee Maker Moka Express With Latte Art Set For Making Delicious Italian Espresso Free Coffee

Accessories

Was: <del>\$34.99</del>



#### **Claim Coupon**



## Boosting Ads



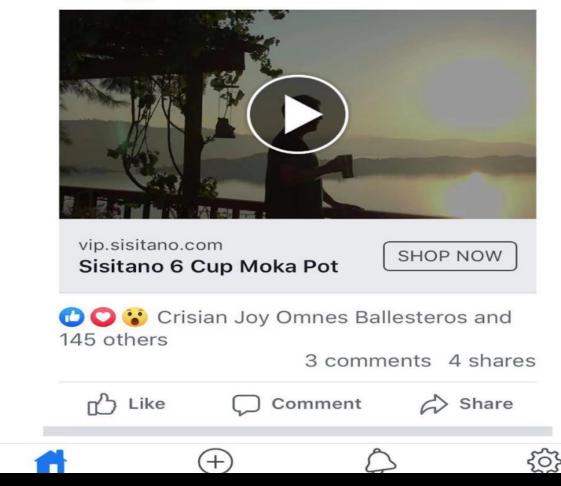
Sisitano Sponsored · 🛞

ATTENTION COFFEE LOVERS!
 Have you seen this awesome Moka Pot?
 Italian style coffee in less than 5 minutes!
 Grab yours TODAY while supplies last!

👌 SUMMER Special Promo 20% OFF! 👌

Comment YES if you want ONE! 😎

P.S. Have a friend who is a coffee lover? Tag them!



	Accou	unt Overview	Camp	aigns	3	8	Ad Sets		E	Ads						
+	Create	Duplicate 💌 🖋 E	dit 💌 🖒	<b></b>	🚓 🐼 Prev	iew Rules	•				View Setu	p Colum	nns: Performano	e 🔻 I	Breakdown	Report
		Ad Name	÷ ≜		Bid Strategy Ad Set	Budget Ad Set	Last Significant Edit	Results	Reach	Impressions	Cost per Result	Amount Spent	Ends	Relevanc Scol	Frequen	Unique Link Clicks
		Sisitano - Video views			Lowest cost ThruPlay	\$100.00 Daily		288 ThruPlays	6,818	7,870	\$0.60 Cost per	\$172.12	Ongoing	3	1.15	11
	•	Traffic Sisitano Offer 1 US	21	pof	Bid cap (\$20 Link Clicks	\$100.00 Daily	Jun 28, 2019, 2:06 AM 21 days ago	21 Link Clicks	1,279	1,371	\$7.55 Per Link C	\$158.64	Ongoing	5	1.07	21
		Traffic Sisitano Offer1			Bid cap (\$15 Link Clicks	\$100.00 Daily	Jun 27, 2019, 1:29 AM 22 days ago	15 Link Clicks	634	657	\$7.57 Per Link C	\$113.51	Ongoing	5	1.04	14
		Post: "" - Engagement		ls I	Lowest cost Post Engagem	\$100.00 Daily		3,273 Post Eng	15,033	19,250	\$0.03 Per Post E	\$104.57	Ongoing	2	1.28	91
		Sisitano Engagement Phile	:1	ls1	Lowest cost Post Engagem	\$100.00 Daily	Jun 23, 2019, 11:22 AN 26 days ago	1,883 Post Eng	9,602	9,791	\$0.02 Per Post E	\$46.49	Jul 21, 2019	3	1.02	14
		Results from 5 ads ()					-	-	32,881 People	38,939 Total	-	\$595.33 Total Spent			1.18 Per Per	151 Total



### What's the Goal of this Content -СТА

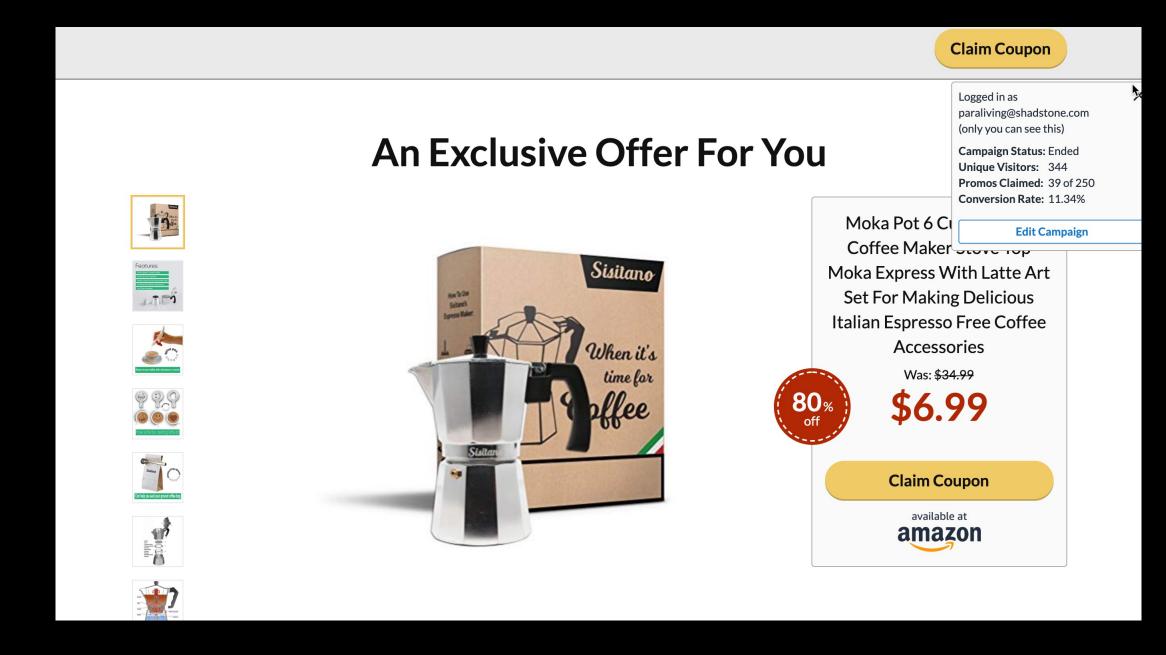
CTA = call to action.

Some examples:

- Buy my product  $\bullet$

- Subscribe to email list
- Get Pixel (retargeting)

### Hack: Do All 3!





# Summary, Questions

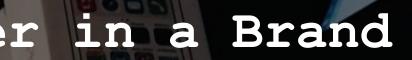
# Audience Examples?

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### Opportunity

### We're Looking For Investor, Partner in a Brand









Akitai Charm Bracel

## SAFE TO WEAR

Your health, trust, and satisfaction are our top priority. Akitai Boho jewelry is absolutely





LEAD-FREE

1Mi

NICKEL-FREE



HYPOALLERGENIC

With that, you can slay and dress up with no worries ladies!

Show appreciation to your mom, and make your girlfriend or wife feel extra special for these earrings also comes up with a delicate, ornamented, corrugated recyclable gift box; making this fancy hoops the cutest gift EVER!!!

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#### FEEL BEAUTIFUL, EMPOWERED & LOVED



### FROM WOMEN FOR WOMEN





AKITAL AIMS AT SHARING HANDMADE WOMEN'S ACCESSORIES. OUR NEVER-ENDING CURIOSITY HAS TAKEN US TO DISCOVER AND LEARN FROM ARTISANS AND DESIGNERS FROM HIDDEN MAGICAL PLACES IN THE WORLD.

WE ARE SUPPORTING WOMEN TO DREAM OF BEING WHOMEVER THEY WANT TO BE.



POSTS

Q Search all Akitai

#### **Starting Point: Project Raft**



We are here in our **Roadmap**:





#### MEDIA

Free Podcast, Videos, Vlog, Blog, Newsletter

### **GFAVIP**

#### GFAVIP

Expert courses, workshops, round tables



#### **BLOG JV**

Investment program for growing external traffic websites



#### CROSS BORDER MATCHMAKER

Online & Offline Speed business dating, round tables, and expert sharing sessions

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#### ECOMMERCE GLADIATOR

Program taking members and converting them to gladiators



#### CROSS BORDER SUMMIT

### Annual conference to put it all together

### Learning Content

- Podcast on B2B Trade ullet
- Blogs, Videos, Webinars ullet
- Training & Workshops ullet
- Cross Border Summit ightarrow





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GlobalFromAsia.com/itunes/



# **CROSS BORDER SUMMIT 2024**

### **NOVEMBER 3-5, 2024**

Pre + Post Event Activities from November 3 - 8, 2024

Get ready to embark on a transformative journey of knowledge, networking, and innovation. Our summit is designed for entrepreneurs, business leaders, and visionaries who are shaping the future © MichaelMichelini.com @ Hanoi LianLianPay Workshop, April 02 global commerce.

HOME BUY

### Thanks!



